

Public Safety Communications Monthly Activity 2016		June
Telephone		Totals
	Total 9-1-1 Line Calls	12,957
	Average Answer Time	0:00:06
	Average Duration Time Per Call	0:01:46
	Total Call Duration Month	
	Total Seven Digit Line Calls	11,800
	Average Answer Time	0:00:04
	Average Duration Time Per Call	0:01:10
	Total Call Duration Month	
	Total Outgoing Calls	2,848
	Average Duration Time Per Call	0:01:02
	Total Call Duration Month	0:01:06
Calls for Service		
	Total Dispatched EMS Calls for Service	2,458
	Average Priority 1 received to dispatch time	0:00:046
	Total Dispatched Fire Calls for Service	1,361
	Average Priority 1 received to dispatch time	0:00:43
	Total Dispatched Law Enforcement Calls for Service	6,834
	*Average Priority 1 received to dispatch time	0:01:37
	Law Enforcement average is difficult to validate due to factors such as call stacking, nature of call versus call response. This time is an automated generated average from monthly reports and not a true indication of individual calls for service	
Addressing		
	New Residential & Edits Processed	157
	Average Days Processed Time	0
	Commercial & Subdivision Processed	57
	Average Days Processed Time	0
	New Road Names and Road Renames	0
	Average Days Processed Time	0

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Radio System		
	Total EMS Radio Hours	112.3
	Transmitted	55.7
	Received	56.7
	Total Fire Radio Hours	39.7
	Transmitted	13.4
	Received	26.3
	Total Law Enforcement Radio Hours	235.6
	Transmitted	97.6
	Received	138
	Total Radio System Push to Talks	626,455
Telecommunications		
	Average Number TCO on Duty	
	Day Shift	7.2
	Night Shift	7.1
Training		
	Total of training hours department wide	475
	Total of training hours telecommunications	408
	Average training hours per communicator	16.3
Public Outreach		
	Public Outreach Education	13