

Public Safety Communications Monthly Activity 2015		April Totals
Telephone		
	Total 9-1-1 Line Calls	
	Average Answer Time	
	Average Duration Time Per Call	
	Total Call Duration Month	
	Total Seven Digit Line Calls	Not
	Average Answer Time	available
	Average Duration Time Per Call	for this
	Total Call Duration Month	month.
	Total Outgoing Calls	
	Average Duration Time Per Call	
	Total Call Duration Month	
Calls for Service		
	Total Dispatched EMS Calls for Service	2,443
	Average Priority 1 received to dispatch time	0:00:47
	Total Dispatched Fire Calls for Service	1,205
	Average Priority 1 received to dispatch time	0:00:48
	Total Dispatched Law Enforcement Calls for Service	3,791
	*Average Priority 1 received to dispatch time	0:01:56
	Law Enforcement average is difficult to validate due to factors such as call stacking, nature of call versus call response. This time is an automated generated average from monthly reports and not a true indication of individual calls for service	
Addressing		
	New Residential & Edits Processed	163
	Average Days Processed Time	1
	Commercial & Subdivision Processed	45
	Average Days Processed Time	1
	New Road Names and Road Renames	0
	Average Days Processed Time	0

Public Safety Communications Monthly Activity 2015		April
Radio System		
	Total EMS Radio Hours	120.2
	Transmitted	55.4
	Received	64.9
	Total Fire Radio Hours	28.5
	Transmitted	6
	Received	22.5
	Total Law Enforcement Radio Hours	215.5
	Transmitted	108.5
	Received	106.9
	Total Radio System Push to Talks	462,298
Telecommunications		
	Average Number TCO on Duty	
	Day Shift	6.7
	Night Shift	6.7
Training		
	Total of training hours department wide	1325
	Total of training hours telecommunications	1313
	Average training hours per communicator	43.7
Public Outreach		
	Public Outreach Education	452